How to Search for a Medical Provider Through RGA

To search for in-network doctors, specialists and other healthcare providers through the RGA provider search tool, please follow the steps below.

Step 1: Visit the RGA Website

Go to www.accessrga.com.

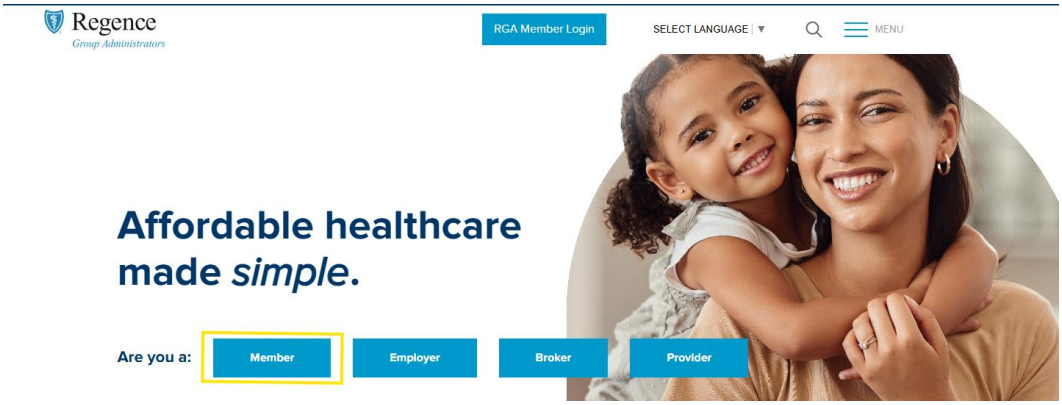


Step 2: Select Your Location

- Select **WA (Washington)**.
  Important: Always select **WA (Washington)**, regardless of where you live, work, or are searching for a provider. Selecting Washington will direct you to the appropriate provider search for the Graham Group US medical plans. You will enter the location where you want to search for a provider in a later step.



- Select **Member** to continue.

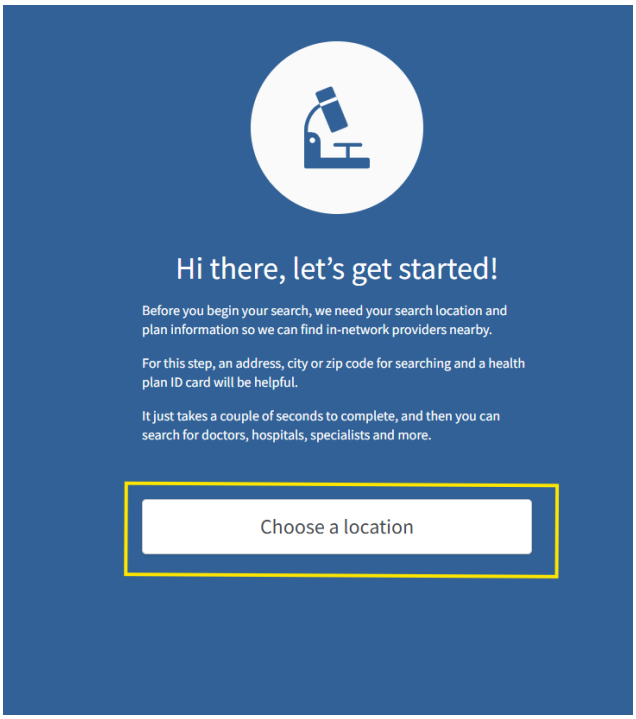


Step 3: Access the Provider Search

- Click **Find a Provider**.



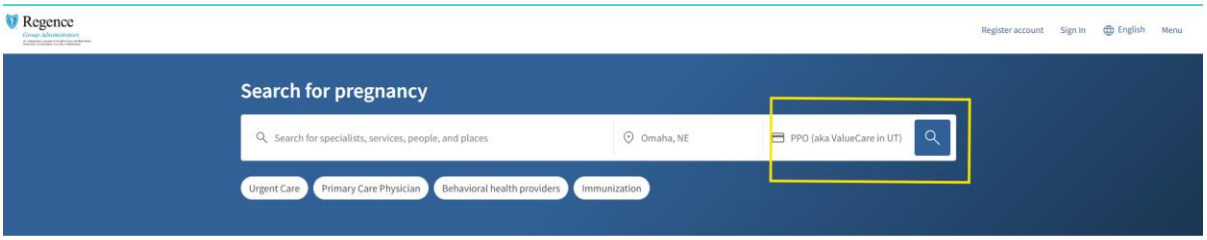
- Select **Find a Medical Provider**.
- Click **Continue**.
- Click on **Choose a location** and enter the city or ZIP code where you want to search for a medical provider.



- Enter your location e.g Omaha
- Click on **Yes, this is correct**

Step 4: Select Your Medical Plan

- Under **Plan Name**, select **Choose PPO**
    - This is the same for both the PPO and HDHP medical plans.



- Confirm your selection to proceed.

Step 5: Search for a Provider

On the provider search page:

- **Search field:** Enter the provider's name, specialty, or type of medical service you're looking for.
- **Location field:** Enter the city, state or ZIP code where you want to find a provider

- **Plan field:** Confirm that the correct PPO network is selected.

Step 6: Review Your Search Results

- Click the **Search** icon to view available providers in your selected location.
- Review the results to find a provider that meets your needs.

Step 7: Confirm Provider Participation with the provider

Provider network participation can change. Before receiving services, consider confirming the provider's current network participation through RGA and/or directly with the provider's office. If you need assistance confirming the provider's network status, contact RGA at **1-866-738-3924**.

Note: *The provider search tool is intended to help you locate participating providers. Provider network participation does not guarantee that a specific service or treatment is covered under your medical plan. For questions about coverage, benefits, or estimated costs, contact RGA.*